













Building Control PIs Year End 2010-11

Report Type: PIs Report
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PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

PI Code	Short Name	2006/07	2007/08	2008/09	2009/10	2010/11					Note
		Value	Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	
BC 1	Check full plan applications within 14 days	94%	91%	82%	97%	86%	90%				Failed, due to staff reductions, combined with holiday leave, sickness and priority given to site inspections.
BC 2	% of Building Notices accepted in 2 working days	98%	84%	90%	97%	97%	93%				Achieved.
BC 3	% Full Plans approved within statutory time period 2 months - Building Control	99.0%	99.0%	99.3%	99.2%	97.2%	100.0%				Failed. Improved monitoring introduced.
BC 4	Full Plans applications approved first time.	92%	95%	96%	93%	87%	90%				Increased number of rejections due to applications being deposited prior to changes in regulations and not resolved within time limit.
BC 5	Site Inspections undertaken on day of notification	98.0%	99.0%	99.7%	99.7%	99.3%	93.0%				Achieved.
BC 6	Completion Certifications issued within 5 days of notified satisfactory inspection		66%	75%	86%	84%	80%				Achieved.

PI Code	Short Name	2006/07	2007/08	2008/09	2009/10	2010/11					Note
		Value	Value	Value	Value	Value	Target	Status	Long Trend	Short Trend	
BC 7	An average of 7 inspections undertaken per development.	6.7	7.4	8.4	8.4	7.8	7.0				Achieved. This target will be revised for next year following the introduction of the charge regulations and specific inspections per development type.
BC 8	Dangerous structures inspected within 2 hours.	100%	100%	100%	85%	87%	82%				Achieved.
BC 9	Response Rate to complaints in accordance with the Partnership's Complaints Procedure			70%	100%	100%	95%				Achieved.
BC 10	Fire Authority Satisfaction		86%	96%	100%	100%	80%				Achieved.
BC 11	% of Market Share within Schedule 1 (figures are for each qtr)		37%	57%	81%	11%	60%				Failed due to high number of Initial Notices from major developers submitted prior to regulation changes.
BC 12	% of Market Share within Schedule 2 & 3 Domestic and Commercial Developments		91%	93%	84%	81%	90%				Failed. The year value of 86% should be used for comparison with previous years - excluding Richmondshire. This shows a 2% improvement on the previous year.
BC 13	No. of hours CPD Training by professional staff every year (Annual Target 35hrs)		30.00hrs	38.50hrs	36.50hrs	24.50hrs	35.00hrs				Failed. Reduced training hours due to staff availability/reductions.
BC 14	Customers consider the service to be Good/Excellent		84%	85%	91%	86%	80%				Achieved.
BC 15	Income gained through LABC partnership applications to equal income lost to competition in Schedule 2 & 3			39%	5%	4%	100%				Partnership work has significantly reduced during the current recession whilst competitor activity remains reasonably constant excluding Richmondshire.